



Bowling Bookings Cancellation Policy and Terms

- All bookings must be made online, we are unable to take bookings in person or over the telephone.
- Once made a booking is final and non-refundable. In the event of sickness or being unable to attend, bookings can be transferred to an alternative time or date providing the cost is the same as paid.
- **Please email us; Events@oceanexmouth.co.uk to move your booking.**

Transfers will only be possible 1 hour before the booking should commence

- Ocean team members are unable to rectify mistakes **Please check dates and times very carefully before booking.**
- Please check for discounts carefully, we will not cancel a booking to allow a discount code to be used after it has been booked.
- Discounts are not available when booking on our bowling counter.
- Should you have any queries regarding your booking please use the contact form on our page to email us and we will be happy to help where we can.
- Threatening or abusive behaviour towards Ocean Team members will result in the booking being terminated.