



## Events Bookings Cancellation Policy and Terms

- Once made a booking is final and non-refundable. In the event of sickness or being unable to attend, Ocean will attempt to resell the tickets on behalf of guests.
- Ocean team members are unable to rectify mistakes **Please check dates and times very carefully before booking.**
- Please check for discounts carefully, we will not cancel a booking to allow a discount code to be used after it has been booked.
- Discounts are not available when booking in house
- Should you have any queries regarding your booking please use the contact form on our page to email us and we will be happy to help where we can.
- Should the event be postponed or prevented by restrictions on the industry during the Coronavirus pandemic a full refund will be given