



Ocean Bowling, Cancellation Policy

- Bowling bookings must be made in advance online
- Once booked, Bowling is non-refundable, but transferable to alternative dates, should circumstances require; this can be done by emailing events@oceanexmouth.co.uk

Transfers will only be accepted until 1 hour before the booking is due to commence.

- Should a member of the party become unwell bookings must be transferred to an alternative date.
- Please ensure all guests in the party can attend, should guests be unable to join the group for the number booked a refund would not be offered.
- Ocean team members cannot rectify booking mistakes, please check details carefully before completing your order.
- Should you have any queries regarding your booking please email us; Events@oceanexmouth.co.uk
- Aggressive or threatening behaviour towards Ocean Team members will result in the booking being terminated.